



NEW MOBILE APPLICATION SUBMISSION PLATFORM: SIGHTLINE MOBILE

The Consumers Energy and DTE Energy Heating and Cooling programs are launching a new mobile rebate application submission platform to improve your ability to submit rebate applications from the field. **Sightline Mobile** is replacing the Power Rebate App (PRA), which will be deactivated and no longer able to accept application submissions effective **September 30, 2020**.

Sightline Mobile (SLM) is an improved tool featuring easier, faster application submissions from the field, and is compatible with Apple iOS 11 and above, Android 6.0 (Marshmallow), as well as Windows computers and devices (Microsoft Surface).

Sightline Mobile provides the following features:

- Built-in calculators for tune-ups
- Guided step-by-step processes to reduce missed information and flaws
- Program forms, including Terms and Conditions
- Electronic customer signatures
- Submission of photos and files for supporting documents
- List of pending and submitted jobs to help monitor application statuses
- Photo-to-text capability, including the ability to add images of equipment to your applications and scanning serial/model numbers

If you have any open applications in PRA, please complete those as soon as possible but by no later than Sept. 30, as this information will be deleted when PRA is deactivated. All current users of PRA will have credentials created for Sightline Mobile and will receive an email with their log in information.

If you have any questions, or would like to have login credentials created, please contact an HVAC Account Advocate at:

Consumers Energy: 855-263-5390, consumershvac@icf.com

DTE: 855-539-1906, dtehvaca@icf.com

