

# Residential Heating, Cooling and Water Heating Program

## 2020 Qualifying Measures and Incentive Levels



Product	Qualifying Minimum AHRI-Rated Efficiency for Measure (Available at <a href="http://www.ahrinet.org">www.ahrinet.org</a> )	Eligibility	Incentive Payment*
Split System Central AC	14.5-14.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$50
Split System Central AC	15.0-15.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$150
Split System Central AC	16.0-16.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$200
Split System Central AC	17.0-18.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$400
Split System Central AC	19.0-20.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$450
Split System Central AC	21.0 SEER or Higher, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers	\$500
Air-Source Heat Pump	15.0-15.99 SEER, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers (Replacement for Existing Heat Pump Only)	\$150
Air-Source Heat Pump	16.0 SEER or Higher, AHRI Rated <sup>†</sup>	Consumers Energy Electric Customers (Replacement for Existing Heat Pump Only)	\$250
Ground-Source Heat Pump	17.0-18.99 EER, AHRI Rated	Consumers Energy Electric Customers (Replacement for Existing Heat Pump Only)	\$200
Ground-Source Heat Pump	19.0 EER or Higher, AHRI Rated	Consumers Energy Electric Customers (Replacement for Existing Heat Pump Only)	\$300
Ductless Mini-Split Heat Pump	18.0-20.99 SEER, AHRI Rated	Consumers Energy Electric Customers (Replacement for Any Primary Electric Heat System)	\$250
Ductless Mini-Split Heat Pump	21.0 SEER or Higher, AHRI Rated	Consumers Energy Electric Customers (Replacement for Any Primary Electric Heat System)	\$350
ECM Motor	Intermediate (Factory-Installed in New Natural Gas Furnaces Only)	Consumers Energy Electric Customers	\$50
Natural Gas Furnace	95%-95.99% AFUE, AHRI Rated	Consumers Energy Natural Gas Customers	\$200
Natural Gas Furnace	96%-96.99% AFUE, AHRI Rated	Consumers Energy Natural Gas Customers	\$250
Natural Gas Furnace	97% AFUE or Higher, AHRI Rated	Consumers Energy Natural Gas Customers	\$400
Natural Gas Boiler <sup>‡</sup>	92%-94.99% AFUE, AHRI Rated	Consumers Energy Natural Gas Customers	\$750
Natural Gas Boiler <sup>‡</sup>	95% AFUE or Higher, AHRI Rated	Consumers Energy Natural Gas Customers	\$900
Thermostat	Programmable (Must Replace an Existing Nonprogrammable Thermostat)	Consumers Energy Natural Gas or Electric Customers	\$10 <sup>§</sup>
Thermostat	Wi-Fi Enabled (Must Replace an Existing Nonprogrammable Thermostat)	Consumers Energy Natural Gas or Electric Customers	\$50 <sup>§</sup>
Thermostat	Wi-Fi Enabled (Must Replace an Existing Nonprogrammable Thermostat)	Consumers Energy Combination Customers (Account Must Have Both Electric and Natural Gas Service)	\$100 <sup>§</sup>
Furnace and Boiler Comprehensive Tune-Up With Combustion Analysis	Natural Gas Units	Consumers Energy Natural Gas Customers	\$50
Central Air Conditioner Comprehensive Tune-Up <sup>¶</sup>	Electric Units	Consumers Energy Electric Customers	\$50

\* Rebates are valid for installation dates from Jan. 1 to Dec. 31, 2020.

<sup>†</sup> AHRI eligibility for split system central air conditioners and heat pumps is based on installation of matched outdoor unit, indoor coil and furnace. Participating contractors should verify AHRI eligibility for all purchased equipment.

<sup>‡</sup> High efficiency natural gas boilers that have been made available to customers with an instant discount from Consumers Energy are not eligible for additional program rebates. See contractor for details.

<sup>§</sup> Maximum incentive of one per system regardless of energy service type. Customers are only eligible for one (1) Consumers Energy rebate for each qualifying thermostat purchased and installed.

<sup>¶</sup> The rebate for central air conditioner comprehensive tune-ups is valid during the season the equipment is in use (April 1 through Sept. 30). See program terms and conditions for complete details.

**Total Possible Rebates**

\$

Looking for information on water heater rebates? Visit [ConsumersEnergy.com/waterheating](http://ConsumersEnergy.com/waterheating) or ask your contractor about upfront discounts on high efficiency water heating equipment.

# Terms and Conditions

**These terms and conditions are only valid for installation or service completed on or after Jan. 1, 2020.  
Only participating Trade Allies may submit incentive applications for rebate consideration.**

**APPLICATION:** The application and any required additional documentation, including the invoice and equipment comprehensive tune-up reports, must be filled out completely, truthfully and accurately, and must be submitted electronically by the contractor. Customers are advised to get from their contractor and retain a copy of the application and any accompanying documentation submitted to Consumers Energy under this program. Consumers Energy will not be responsible for lost documentation pertaining to an application request. This program covers products purchased and installed on or after Jan. 1, 2020, and/or comprehensive tune-ups performed on or after Jan. 1, 2020. Air conditioner comprehensive tune-ups must be performed in the season equipment is in use, April 1 through Sept. 30, to qualify for rebates. Please check our website for updates. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. The application, with required documentation, must be received within 30 days of the installation's completion or service performed. Only one (1) Consumers Energy rebate is available for each qualifying heating and cooling unit installed at a service address, and for each thermostat purchased and installed per HVAC system. Rebates are limited to one qualified comprehensive tune-up per furnace and boiler every two years, and one rebate every five years for air conditioning systems. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2020, but can change without notice. Please call 866-234-0445 or visit [ConsumersEnergy.com/myhome](http://ConsumersEnergy.com/myhome) for the most up-to-date details.

**ELIGIBILITY:** This offer is valid for Consumers Energy residential customers applying through the Consumers Energy Residential Heating, Cooling and Water Heating program only. In order to qualify for a rebate, all equipment must be installed by a participating Trade Ally listed on the Consumers Energy website. The application must be submitted by a participating Trade Ally via the online application located at [ConsumersHVAC.com](http://ConsumersHVAC.com). Customers must receive electric power and/or natural gas distribution services from Consumers Energy. Incentives are available for separately metered, single-family homes or multifamily dwellings that contain fewer than three individual units. This offer is not valid for new construction homes or commercial properties. Equipment must be installed in the Consumers Energy service territory. Participating Trade Allies and eligible systems are listed at [ConsumersEnergy.com/myhome](http://ConsumersEnergy.com/myhome).

**APPROVAL, VERIFICATION AND INSPECTION:** Prior to any payment of incentives, Consumers Energy reserves the right to verify sales transactions. Customer's contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned code/law. Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation inspection by Consumers Energy. No warranty is implied by this inspection.

**REQUIRED DOCUMENTATION:** A contractor's invoice itemizing the purchased equipment or comprehensive tune-up service performed must accompany each Consumers Energy Residential Heating, Cooling and Water Heating Application Form. The application must indicate the equipment type, make, model, serial numbers (coil and condenser

model/serial numbers listed separately) and date of purchase or service performed. Applications for comprehensive tune-up services must include the furnace, boiler and/or central air conditioner report, along with the contractor's invoice.

**PAYMENT:** Please allow up to eight weeks for processing. Payment processing may take longer if required documentation or information on the application or on the contractor's invoice is missing. Please call 866-234-0445 if you have any questions about your incentive.

**TAX LIABILITY:** Consumers Energy will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of incentives. Please contact your tax adviser for more information.

**NO ENDORSEMENT:** Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

**INFORMATION RELEASE:** Customer agrees that Consumers Energy may include customer's name, address, Consumers Energy account number, Consumers Energy services and resulting energy savings ("Information") in a database hosted by a contractor of Consumers Energy, and such information may be included in reports or other documentation submitted to the Michigan Public Service Commission ("Reports"). Consumers Energy will treat such information as confidential and the information in the Reports shall only be in the aggregate.

**LIMITATION OF LIABILITY:** CONSUMERS ENERGY'S LIABILITY IS LIMITED TO PAYING THE APPLICABLE INCENTIVE. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. CONSUMERS ENERGY RESERVES THE RIGHT TO NOT PAY THIS INCENTIVE IF THE APPLICATION FORM AND ALL REQUIRED ADDITIONAL INFORMATION ARE NOT COMPLETE AND ACCURATE.

**WARRANTIES:** CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. CONSUMERS ENERGY MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE CENTRAL AIR CONDITIONING, FURNACE OR BOILER EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES.

**PROPERTY RIGHTS:** Customer represents that they have the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed, and that any necessary landlord's consent has been obtained.

**PARTICIPANT'S CERTIFICATION:** Participant certifies that they have purchased and installed the equipment listed on the application at the defined location. Participant agrees that all information is true and that they have conformed to all program and equipment requirements listed.