

# A Whole-House Solution

Fix your home's comfort problems and reduce your energy use by 20% or more.

The Consumers Energy Home Performance with ENERGY STAR® program offers a whole-house approach to improving your home's comfort and energy efficiency. Rather than focusing on a single problem — such as an old heating or cooling system, inadequate insulation or leaky windows — Home Performance with ENERGY STAR uses a comprehensive assessment of your home's energy use to determine how improvements throughout your home can work together to make your home more comfortable, save money, dramatically reduce energy use and create a bright, sustainable energy future for our state.

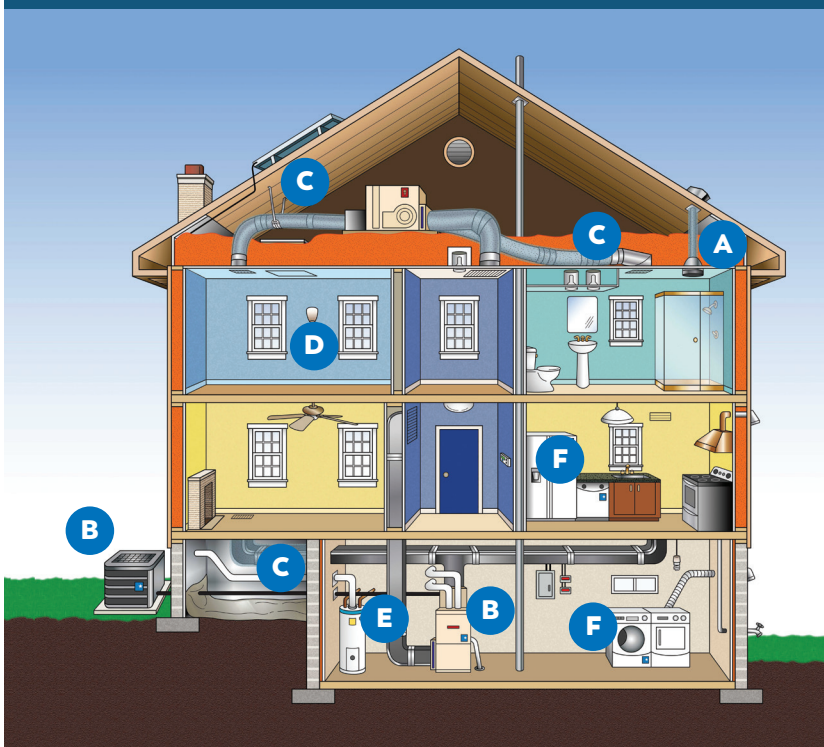
Now, your whole home can work together for energy efficiency.

Contact a participating contractor in the Consumers Energy Home Performance with ENERGY STAR program today and receive:

- A Comprehensive Home Assessment
- Work performed by specially trained contractors
- Cash rebates up to \$4,000\*
- Potential energy savings of 20% or more
- Fewer drafts and more comfortable rooms
- Third-party quality assurance to check that all work is done properly

\*Qualifying measures and incentive levels (incentives capped at \$4,000 for Consumers Energy natural gas and combination natural gas and electric customers, and \$1,800 for Consumers Energy electric-only customers)

## Upgrades That Pay You Back



### Commonly recommended improvements include:

- A** Sealing air leaks and adding insulation
- B** Upgrading or replacing heating and cooling systems
- C** Sealing or replacing ductwork
- D** Repairing or replacing windows
- E** Fixing combustion equipment, such as furnaces and hot water heaters
- F** Upgrading lighting and appliances

# Specially trained contractors put the pieces of energy efficiency together for you.

## Step 1. Find a Certified Contractor

Choose from the Consumers Energy network of independent Building Performance Institute–certified contractors. All contractors use advanced state-of-the-art equipment to evaluate your home’s energy use and are specially trained to help you discover ways to improve your home’s comfort and reduce its energy costs.†

## Step 2. Get a Comprehensive Home Assessment

A certified Home Performance with ENERGY STAR contractor will conduct a Comprehensive Home Assessment of your home that includes:

- Customized energy modeling to identify improvement costs and benefits.
- A blower door test that uses a combination of pressure and airflow measurements to determine your home’s air leakage.
- Thermal imaging camera tests that use infrared images to assess the effectiveness of your home’s insulation.
- A duct leakage test to measure the amount of conditioned air leaking from ductwork.
- A combustion efficiency test for heating and cooling equipment to determine if they are operating at peak efficiency.
- A combustion safety test to detect carbon monoxide and gas leaks.
- A review of the past 12 months of energy bills to analyze your energy use and the potential savings to be gained from installing energy efficiency improvements.

The cost of a Comprehensive Home Assessment varies. Your participating contractor will discuss costs with you before conducting the assessment. The average cost of a Comprehensive Home Assessment for a 2,000-square-foot home is \$275.‡ The cost for your home may be more or less, depending on the size of your home and which participating contractor you select.

## Step 3. Review the Findings and Recommendations

Based on your home assessment, your contractor will provide you with the following:

- Recommended improvements and the associated costs and benefits
- Estimated energy bill savings
- Expected payback information from the improvements

## Step 4. Decide Which Energy Efficiency Improvements to Make

Your contractor will help you determine the optimal improvements for your home and the rebates for which you qualify. Once you decide which improvements to make, your contractor will present you with a written contract. After you approve the work plan, sign the contract and homeowner agreement and keep a copy for your records.

## Step 5. Approve Job Completion

Because energy efficiency improvements often result in a home becoming more airtight, the contractor is required to complete a final test to check for air quality or combustion safety problems and ensure the work was completed properly. The results of the inspection can be found on the final job test-out report. Your home may also be inspected by a representative of the Consumers Energy Home Performance with ENERGY STAR program. This added quality assurance will ensure contractors maintain high levels of professionalism. DO NOT sign the Rebate Application until all work specified on the original contract is completed to your satisfaction. By signing the Rebate Application, you are agreeing the work has been completed to your satisfaction. Your contractor will submit your signed Rebate Application to the Consumers Energy Home Performance with ENERGY STAR program for verification. Upon application acceptance, a check will be mailed to you in six to eight weeks.

†Only approved contractors are eligible to participate in the program.

‡Source: ICF Participating Contractor Survey, March 2020

For a list of certified contractors, visit [ConsumersEnergy.com/homeperformance](http://ConsumersEnergy.com/homeperformance) or call **866-234-0445**.

### Your Feedback Is Invaluable!

After your improvements are completed, we’ll be sending you a survey via email. Let us know what we’re doing well and what we can do better, and we’ll send you a **\$15 gift card**.

