



UPCOMING CONSUMERS ENERGY COOLING COMPREHENSIVE TUNE-UP WEBINARS

The Home Solutions program which includes cooling comprehensive tune up rebates, will offer our annual cooling comprehensive tune-up trainings virtually. These live and interactive webinars will be tailored to different staff from your company and are completely **FREE** to attend!

Use these webinars as an opportunity to train field technicians, service managers and administrative staff on best practices around comprehensive air conditioner tune-ups. This will allow them to communicate the most accurate and up-to-date information to customers. Attendees of the Advanced Technical Training will be eligible to receive Continuing Education Credits (CEUs) from the North American Technical Institute (NATE) and Building Performance Institute (BPI).

INTRODUCTION TO COMPREHENSIVE TUNE-UPS

Who Should Attend: Owners, Service Managers, Administrative Staff

What Topics Will Be Covered:

- How to position cooling tune-ups as a money maker for your business
- Comprehensive tune-up requirements
- Marketing comprehensive tune-ups through technicians and service managers

Sessions available include:

Date	Start Time	End Time	Registration
4/09/2024	5 p.m.	6:30 p.m.	Register Here
4/10/2024	8 a.m.	9:30 a.m.	Register Here
4/11/2024	5 p.m.	6:30 p.m.	Register Here
4/12/2024	8 a.m.	9:30 a.m.	Register Here

ADVANCED TECHNICAL TRAINING

Who Should Attend: Field Technicians, Service Managers

What Topics Will Be Covered:

- Position utility cooling comprehensive with your customers
- Simpler non-invasive testing tune-ups

Sessions available include:

Date	Start Time	End Time	Registration
4/16/2024	5 p.m.	7:30 p.m.	Register Here
4/17/2024	8 a.m.	10:30 a.m.	Register Here
4/18/2024	5 p.m.	7:30 p.m.	Register Here
4/19/2024	8 a.m.	10:30 a.m.	Register Here

TECHNOLOGY REQUIREMENTS

All webinars will be provided via Zoom. The Zoom platform has built-in tools that make it easy for participants to listen to the audio, view the information shared through the presenter's screen and ask questions during the webinar using any desktop or mobile

device. An internet connection – broadband wired or wireless (3G or 4G/LTE) – will be needed to join the presentation.

Please contact our Account Advocate Team with any questions. Thank you for your continued support of the Consumers Energy Home Solutions program!

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