



UPCOMING CONSUMERS ENERGY COOLING COMPREHENSIVE TUNE-UP WEBINARS

The Residential Heating, Cooling and Water Heating (HVAC) program will offer our annual cooling comprehensive tune-up trainings via webinar this year. These live and interactive webinars will be tailored to different members of your organization and are completely FREE to attend!

We recognize that current efforts to protect public health may be affecting your business. While we have not yet reinstated our program marketing, we are providing training opportunities now so you and your staff are ready to deliver cooling comprehensive tune-ups as soon as possible.

The Consumers Energy team recommends using these webinars as an opportunity to train field technicians, service managers and administrative staff on best practices around comprehensive air conditioner tune-ups, allowing them to communicate the most accurate and up-to-date information to customers. These webinar trainings will continue to offer Continuing Education Credits (CEUs) from the North American Technical Institute (NATE) and Building Performance Institute (BPI) for attendance.

INTRODUCTION TO COMPREHENSIVE TUNE-UPS

Who Should Attend: Owners, Service Managers, Administrative Staff

What Topics Will Be Covered:

- How to position cooling tune-ups as a money maker for your business

- Comprehensive tune-up requirements
- Marketing comprehensive tune-ups through technicians and service managers
- Safety and liability protection for your company

When Is The Introduction to Comprehensive Tune Ups Webinar:

Date	Time	Registration
Tuesday, April 28	5 p.m.	Register Here
Thursday, April 30	8 a.m.	Register Here
Monday, May 4	8 a.m.	Register Here
Wednesday, May 6	8 a.m.	Register Here

ADVANCED TECHNICAL TRAINING

Who Should Attend: Field Technicians, Service Managers

What Topics Will Be Covered:

- Myths of utility cooling comprehensive tune-ups
- Advances in non-invasive testing methods
- New opportunities for submission through our mobile app, including technology and data requirements

When Is The Advanced Technical Training Webinar:

Date	Time	Registration
Monday, April 27	8 a.m.	Register Here
Wednesday, April 29	5 p.m.	Register Here
Friday, May 1	8 a.m.	Register Here
Tuesday, May 5	5 p.m.	Register Here
Thursday, May 7	8 a.m.	Register Here

HOW TO SIGN UP FOR THE WEBINARS

All webinars will be provided via ZOOM. The ZOOM platform has built-in tools that make it easy for participants to listen to the audio,

view the information shared through the presenter's screen and ask any questions during the webinar using any desktop or mobile device. An internet connection - broadband wired or wireless (3G or 4G/LTE) - will be needed to join the presentation.

There will be a limit of 20 participants per webinar. Webinar sign-ups will be first-come, first-served.

Please contact our Account Advocate Team with any questions. Thank you for your continued support of the Consumers Energy HVAC program!

Account Advocate Team
855-263-5390
consumershvac@icf.com

ConsumersEnergy.com/myhome

Connect With Us

