



## SMALL BUSINESS RESOURCES AND ONLINE TRAININGS

We recognize current efforts to protect public health are affecting your company's normal operations and practices, and want to assure you we are committed to helping Michigan's small businesses - now more than ever.

There are a number of resources available through Consumers Energy and the Small Business Association of Michigan to support you during this time, as well as industry-related online training opportunities that might be beneficial to you and your staff.

For businesses that receive electricity or natural gas service from Consumers Energy, the company is dedicated to working with you on your utility bill, connecting you to potential sources of state and federal relief and providing you with new business opportunities. To arrange a customized payment plan for your energy bill or to learn how to find additional short-term help, call 800-805-0490 or [visit the website](#).

The Small Business Association of Michigan (SBAM) is also a great resource for Michigan's small businesses. SBAM provides information that ranges from loaning and funding options, unemployment resources, daily webinars and much more to help small businesses navigate through the current crisis. [Visit the SBAM website dedicated to COVID-19 assistance](#) and take advantage of their available resources or email [sbam@sbam.org](mailto:sbam@sbam.org) with any questions.

If you are looking for ways to expand your industry knowledge or keep your staff engaged in continuing education during some business downtime, we encourage you to consider the options listed below for online training opportunities. Many of these courses are free of charge. Participating in these opportunities also helps you earn Continuing

Education Units (CEUs) applicable for Consumers Energy Preferred Contractor Network activities as well as other certifications your company may maintain.

### [Energy Efficiency Learning Center \(EELC\)](#)

The EELC offers a selection of FREE resources to enhance your experience as part of Consumers Energy's Energy Efficiency programs. After registering you will be able to browse courses, add them to your course list and take trainings on your own schedule to earn CEUs. If you are not currently enrolled in the EELC, please contact our [Account Advocate Team](#) to register.

### [Air Conditioner Comprehensive Tune-Up Webinars](#)

For HVAC and HPwES participating contractors, [cooling comprehensive tune-up webinars](#) will be offered virtually from April 27 through May 7. These live and interactive webinars will be tailored to different members of your organization and are completely FREE to attend!

### [Building Performance Institute \(BPI\) Classes](#)

ICF will be offering online webinar classes to prepare your staff for the BPI building analyst tests. This will be a bi-weekly course on Thursday afternoons at 3:00 p.m. These classes are free of charge. If you would like information on how to participate, please contact [Robert.Riley@icf.com](mailto:Robert.Riley@icf.com).

Class Description	Date
Introduction to BPI BA Building Science Basics	April 23
Performing Measurements for Correct Installations	April 30
Blower Door and IAQ	May 7
Combustion Safety	May 21
Envelope Procedures & Simple Zonal Diagnostics	June 4
The Comprehensive Audit	June 11

### [Air Conditioning Contractors of America \(ACCA\)](#)

The ACCA is offering online technical classes. Courses vary in total hours, but all are broken up into very short 5-15 minute segments and allow the user to learn at their own pace, on their own time - from any desktop computer. There are fees for the trainings, but discounts are available for ACCA members.

### [BPA National Conference Online](#)

This conference will begin on April 27 and offer live recorded sessions, networking opportunities, interactive Q&As with presenters and discussion forums. All attendees will have access to on-demand recordings as well as the ability to earn CEUs - with no maximum limit! Topics to include: building science, indoor air quality, running your businesses and programs, smart homes, workforce development, and policy. Attendance cost is \$550 for non-members.

If you have questions or need additional assistance, please contact your Account Manager or the Account Advocate Team.

Account Advocate Team

877-404-7937

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