



AN IMPORTANT MESSAGE FROM CONSUMERS ENERGY REGARDING COVID-19 AND ENERGY EFFICIENCY PROGRAMS

Our safety culture extends beyond our walls to protect the customers and communities we serve, including our participating contractors. We want to make sure you are aware of the guidance issued by the State of Michigan and Centers for Disease Control & Prevention in keeping yourselves, your employees and your customers safe and healthy at this time.

Please take a moment to review and share the [Interim Recommendations to Mitigate the Spread of COVID-19](#). We encourage everyone to stay informed by frequently visiting Michigan.gov/Coronavirus and CDC.gov/Coronavirus for more information.

While Consumers Energy and ICF staff are following guidelines to work remotely when possible, our contractor-facing rebate programs remain open and continue to operate as usual. Please continue to follow usual processes for submitting rebate applications for eligible projects. For everyone's safety, however, we have paused outbound marketing for all Energy Efficiency programs effective immediately. We are actively monitoring the situation and will keep you informed as marketing plans change.

We encourage you to operate your business as you normally would with an increased awareness towards the health and safety of your employees and your customers.

Please contact us if you have any concerns or questions.

Account Advocate Support Team
877-404-7937

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