

Insulation and Windows Program

2024 Terms and Conditions



The following terms and conditions govern the Insulation and Windows program. These terms and conditions were provided to you by a technical representative, or you received them electronically or via direct mail. You have agreed to these terms and conditions and certified that the information provided was true and correct, and that the improvements, product(s) and/or equipment for which you requested a rebate meet the minimum requirements of the program.

If the statement above is not correct, please contact an Insulation and Windows program technical representative immediately at 866-234-0445.

REBATE APPLICATION: Applications for customer incentives can be downloaded or completed online at ConsumersEnergy.com/inwin. This application and any required additional documentation, including the invoice and/or a copy of the original sales receipt, must be filled out completely, truthfully and accurately. Participants are advised to print and retain a copy of their confirmation code and any accompanying documentation submitted to Consumers Energy under the Insulation and Windows program. Consumers Energy will not be responsible for lost documentation pertaining to this application request. This program covers projects completed and installed on or after Jan. 1, 2024. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. It is recommended that the application, with required proof-of-purchase documents, be submitted within 30 days of installation completion to ensure availability of funding. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2024, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/inwin for the most up-to-date program details.

ELIGIBILITY: This offer is valid for Consumers Energy residential natural gas and/or electric customers (active account at time of installation) applying only through the Consumers Energy Insulation and Windows program. CONSUMERS ENERGY ELECTRIC CUSTOMERS MUST HAVE CENTRAL AIR CONDITIONING OR ELECTRIC HEAT (INCLUDES HEAT PUMPS AND ELECTRIC RESISTANCE HEATING SYSTEMS). CONSUMERS ENERGY NATURAL GAS CUSTOMERS MUST HAVE NATURAL GAS FURNACES OR NATURAL GAS BOILERS. Single-family dwellings, including condominiums and townhouses, must be individually owned and metered for natural gas and/or electricity. This offer is not valid for new additions, garages, enclosed porches, new construction homes, multiple rental units managed or owned by a third party, or commercial properties unless otherwise approved by Consumers Energy. Windows are per unit and include sliding and swinging glass doors. Ineligible insulation measures include bubble wrap insulation, vapor barriers, reflective attic barriers, house wrap, siding, and siding underlayment. Total R-value of installed insulation must be 6 or greater. Ineligible window and door measures include storm doors, glass block windows or doors, skylights and solid core doors with glass lites smaller than 75% of total door area. Only one rebate is available per customer for each qualifying insulation measure at address where installed. For other programs and eligible incentives, please visit ConsumersEnergy.com/myhome.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Consumers Energy reserves the right to verify all installed energy saving measures and sales transactions. Homeowner/Contractor will verify that the installed energy saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements including any applicable permits as required by code/law. Participant's home also may be selected for a quality control post-installation inspection by the Program Implementer, ICF. No warranty is implied by this inspection.

REQUIRED DOCUMENTATION: Homeowners may take a photo, scan and upload, email or mail their application, in addition to the following supporting documentation, where applicable:

• Proof of Purchase:

- » Material Receipt Requirements: Must show product name, quantity, place, cost and date of purchase. Return receipts are not valid as proof of purchase.
- » Invoice Requirements: Must include customer name, account service location (where work was performed), date of installation, cost and the following:
 - Windows/Doors—Product description and quantity
 - Insulation—Detailed scope of work indicating type of material installed, square footage for area installed and R-value installed. See the Square Ft. Calculation and R-value Calculation example on page 1 of the application.

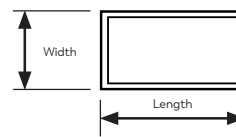
• Additional Windows/Doors Requirements: Must have a National Fenestration Rating Council (NFRC) label with a U-factor of 0.27 or less for windows and 0.30 or less for doors or be rated as ENERGY STAR® for Northern Climate Zone **OR** must include the manufacturer product literature or specification sheet indicating that the product has a U-factor of 0.27 or less for windows and 0.30 or less for doors. Refer to the rebate table on page 2 of the application.

See Sections III and IV and page 1 of the application for specific product and installation requirements.

PAYMENT: Please allow four to six weeks for payment, which will be in the form of a check in the account holder's name. Payment processing may take longer if information is missing on the application. Rebate amount cannot exceed total project cost including installation equipment. Please call 866-234-0445 if you have questions about your incentive or accompanying documentation.

Square Ft. Calculation Example

Length x Width = Sq. Ft. (Area)



R-Value Table

Material	R-Value
Cellulose	3.7/in
Fiberglass Batts	3.0/in
Fiberglass, Loose Fill	2.8/in
Rockwool	3.0/in
Open Cell Spray Foam	3.7/in
Closed Cell Spray Foam	6.0/in
Rigid Insulation	6.0/in

Window Sample NFRC Label



U-Factor

Qualification Criteria and Map for ENERGY STAR Northern Climate Zone

U-Factor	Solar Heat Gain Coefficient	Performance
≤ 0.27	Any	Prescriptive
= 0.28	≥ 0.32	Equivalent Energy Performance
= 0.29	≥ 0.37	
= 0.30	≥ 0.42	

TAX LIABILITY: Consumers Energy will not be responsible for any tax liability that may be imposed on the homeowner as a result of the payment of incentives. Please contact your tax adviser for more information.

SCANNED DOCUMENTS: Scanned original documents transmitted to the Program Implementer, ICF, as an attachment to the electronic rebate application will be the same as delivery of the original signed documents. At the request of Consumers Energy, the participant must provide the original document to confirm that documents were sent with a scanned signature.

NO ENDORSEMENT: Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Participant agrees that Consumers Energy may include participant's name, Consumers Energy services used and resulting energy savings in reports or other documentation submitted to the Michigan Public Service Commission (MPSC). Consumers Energy will treat all other information gathered in evaluations as confidential and report it only in the aggregate.

LIMITATION OF LIABILITY: Consumers Energy's liability is limited to paying the applicable incentive. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE, FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. Consumers Energy reserves the right to not pay this incentive if the application and all required additional information are not complete and accurate.

WARRANTIES: CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF MEASURES OR OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. Consumers Energy makes no warranties or representations of any kind, whether statutory, expressed or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding any energy efficiency measure or window provided by a manufacturer or vendor. Contact the manufacturer for details regarding measure or window performance and warranties.

PROPERTY RIGHTS: Participant represents that they have the right to complete and/or install the energy saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

PARTICIPANT'S CERTIFICATION: Participant certifies that they have purchased and installed the eligible improvement measures and equipment listed in this Rebate Application at the defined location. Participant agrees that all information is true and that they have conformed to all program requirements listed.