Insulation and Windows Program Participating Contractor Co-Op Advertising Program



# Grow Your Business With Promotional Support From the Insulation and Windows Program

We are providing co-operative advertising funding to participating badged contractors to assist in the promotion of our Insulation and Windows program. Contractors will be able to reserve up to \$3,000 in matching funds for advertising taking place between Feb. 1 and Oct. 31, 2024. Matching funds are available for digital banner advertisements, print advertisements and direct mail postcard mailings.

Current contractors who achieve Gold, Silver or Bronze level status in 2023 now have exclusive access to co-op Facebook advertisement funds.



# **Program Details**

- Matching funds are available for digital banner and print advertisements, as well as direct mail postcard mailings that run between Feb. 1 and Oct. 31, 2024. To qualify for funding, contractors must email inwincoopads@icf.com to request the advertisement templates shown in this guide and use them as described on page 4 under the Reimbursement Process section.
- Matching funds are available to reimburse 50% of the total advertising cost, up to \$3,000 per participating contractor. Funding will be on a first-come, first-served basis until available funds are claimed.
- Using the form on page 5, request matching funds for your planned advertising. See pages 4 and 5 for submission deadlines.
- All supporting documentation for advertising reimbursement must be received by ICF by Nov. 15, 2024. Matching funds will be disbursed by Jan. 31, 2025.

Note: Receiving confirmation that funds have been reserved for your planned advertising does not guarantee you will receive co-op advertising funds; all other conditions must be met with respect to acceptable run dates and verification documentation to receive reimbursement.

# **Acceptable Media Formats and Approval Process**

We have designed advertisement templates to be used by contractors in the co-op advertising program. Please read the following for advertisement specifications and instructions.

#### Digital Banner Advertisements

- Digital banner advertisements are available in three sizes (728 x 90, 300 x 250, 160 x 600), three color options (dark blue, light blue and white) and two message options (insulation and windows), as shown on pages 6, 7 and 8. These templates allow space for contractors to add their own custom promotion. Email inwincoopads@icf.com to request the advertisement template files.
- Contractors may request a custom-sized digital advertisement by emailing inwincoopads@icf.com. Please include the size you need, which color advertisement you prefer and whether you'd like the "insulation" or "windows" message option. Allow two weeks for delivery of the custom-sized advertisement and an additional two weeks for the approval process.
- Banner ads should link to your company's webpage to enable customers to find more information about your business.
- For contractors to qualify for co-funding, banner ad files must be used as is. Contractors are not permitted to modify the pre-approved designs.
- Contractors must submit all advertising designs for approval before the advertising runs. Approval will require at least five business days. Please email all materials to inwincoopads@icf.com for approval.

#### Print Advertisements

- Print advertisement templates are shown beginning on page 9. These templates allow space for contractors to add their own custom promotion.
- Email inwincoopads@icf.com to request the advertisement template package.
- Contractors may request a custom-sized print advertisement by emailing inwincoopads@icf.com. Please include the size you need, whether you prefer the dark blue or light blue advertisement and whether you'd like the "insulation" or "windows" message option. Allow two weeks for delivery of the custom-sized advertisement and an additional two weeks for the approval process.
- For contractors to remain eligible for co-funding, the Consumers Energy-branded portion of the ad must not be removed or modified in any way.
- Ads must be in four-color process, to allow for correct reproduction of the Consumers Energy brand.
- Contractors must submit all advertising designs for approval before the advertising runs. Approval will require at least five business days. Please email all materials to inwincoopads@icf.com for approval.

#### Direct Mail Postcards

- Direct mail postcards are available in two designs, as shown on pages 21–24. These templates allow space for contractors to add their own custom promotion. Email inwincoopads@icf.com to request the template package.
- Quantities of up to 2,000 postcards are available to contractors free of charge. Request postcards by completing the Funds Reservation Request Form on page 5. For pricing on larger orders, please contact the program team at inwincoopads@icf.com. Postage costs for distributing to your customer base are eligible for co-funding through the co-op program.
- Contractors must submit all advertising designs for approval before the advertising runs. Approval will require at least five business days. Please email all materials to inwincoopads@icf.com for approval.

#### Facebook Advertisements (Sponsored Posts)

- To qualify for Facebook advertising co-funding, contractors must have:
  - » Achieved Gold, Silver or Bronze level status for 2023
  - » An active Facebook page for the company that is an active Insulation and Windows program Trade Ally
  - » A Facebook page moderator who responds to customer comments
- Facebook ads are available in four image options and two message options (insulation and windows). Examples of the Facebook ad templates are on page 25.
- If approved for co-funding, the contractors must agree to respond to any negative customer comments within 24 hours using a scripted response that will be delivered with the ad templates. The contractor must also send a screenshot of the comment(s) and response(s) to inwincoopads@icf.com.
- Facebook ads should link to your company's webpage so that customers can find more information about your business.
- Image files and content must be used as is. Contractors are not permitted to modify the pre-approved materials.
- The contractors must submit the Facebook preview link for approval before the advertisement runs. Approval will require at least five business days. Please email all materials to inwincoopads@icf.com for approval.
- We will notify you if the advertisement needs to be put on hold due to power outages or severe weather circumstances.

# **Reimbursement Process**

To receive funding, you must include supporting documentation for each type of advertisement. Please see the specifications below.

- Supporting documentation will vary based on media being used:
  - Digital Banner Ads: Invoice from the media outlet and screenshot of banner ad(s) online.
  - Print Ads: Invoice from the print publication (e.g., newspaper, magazine) and a tear sheet for each run date .
  - Direct Mail Postcards: Postage receipt from the United States Postal Service or print vendor.
  - Facebook Advertisement: Invoice from Facebook and preview link of the ad being run.
- Supporting documentation must be received at the Jackson address no later than Nov. 15, 2024. There will be no
  exceptions to this deadline. Documentation received after Nov. 15, 2024, will result in no co-op advertising funds being
  awarded. For all advertisement types, please also include a copy of your company's W-9 form, required by ICF to process
  your payment.
- If supporting documentation has been scanned, it may be submitted by email.

| By mail:                                | By email:            |
|---|----------------------|
| Consumers Energy INWIN Co-Op Ad Program | inwincoopads@icf.com |
| c/o ICF                                 |                      |
| P.O. Box 1193                           |                      |
| Jackson, MI 49204                       |                      |

• Reimbursement will occur in the form of a check to the contractor, which will be issued on or before Jan. 31, 2025.

# **Co-Op Advertising Program Checklist**

- By Oct. 1, 2024, request matching funds for your planned advertising using the form on the next page. Please submit your request by Oct. 1 so that we may earmark funds for your company. Funding is available on a first-come, first-served basis. Funding requests may not be submitted after Oct. 1.
- Email inwincoopads@icf.com to request prints and/or the template package for your advertisements.
- Submit your ad design for review and approval at least 10 days prior to your advertisement's start date. Please allow our team as much review time as possible to account for any requested revisions to your company's ad.
- By Dec. 15, 2024, submit supporting documentation for your advertisements that run between Feb. 1 and Oct. 31, 2024, along with your company's W-9 form for payment processing.

# **Funds Reservation Request Form**

To be eligible to receive co-op funds, contractors must submit completed form by Oct. 1, 2024, or 10 business days (minimum) before advertisement insertion deadline, whichever comes first. Please submit your request for funding as soon as possible. Funding is available on a first-come, first-served basis and is not guaranteed.

| Company Name:   |                                  |               | Contact Name:      |            |             |          |
|---|----------------------------------|---------------|--------------------|------------|-------------|----------|
| Street Address:   |                                  |               | 1                  |            |             |          |
| City:   |                                  |               | State:             |            | ZIP:        |          |
| Email Address:  |                                  |               | Telephone:         |            | Fax:        |          |
| Media   | Run Date(s)                      | Total Co      | st                 | Estimat    | ed Impres   | ssions   |
| 🗌 Digital Banner Ads  |                                  |               |                    |            |             |          |
| 🗌 Print Ads   |                                  |               |                    |            |             |          |
| Facebook Ads<br>(Gold, Silver or Bronze<br>level contractors only)                              |                                  |               |                    |            |             |          |
| Direct Mail   | Mail Date                        | Total Po      | stage Cost         | Total Pa   | ostcards R  | equested |
| Direct Mail Postcard  |                                  |               |                    |            |             |          |
| Note: Marketing material may only   | be used during run date(s) or ma | ail date.     |                    |            |             |          |
| Matching funds requested:   | \$(50%                           | 6 of total co | st, up to \$3,000) |            |             |          |
| l acknowledge and agree that<br>of co-op advertising funds, ar<br>documentation to receive reir | nd that all other conditions r   | must be me    | t with respect to  | acceptable | e run dates | •        |
| Contractor:   |                                  |               |                    |            |             |          |
| Authorized Representative: _  |                                  |               |                    |            |             |          |
| Title:  |                                  |               |                    |            |             |          |
| Date:   |                                  |               |                    |            |             |          |
| Signature:  |                                  |               |                    |            |             |          |

Please submit this completed form to inwincoopads@icf.com

#### "Insulation" Message

| Consumers Energy<br>Count on Us®<br>Count on Us® | Your ad goes here | Your logo goes here |
|--|-------------------|---------------------|
|--|-------------------|---------------------|

Consumers Energy Count on Us\* Warmer Winters, Cooler Summers Save up to \$475 on insulation with rebates from Consumers Energy

Your ad goes here

Your logo goes here

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#### 728 X 90 pixels Available in dark blue and white

#### "Windows" Message

| Consumers Energy<br>Count on Us® | Year-Round Comfort<br>in Every Room<br>Get rebates of \$15 per window<br>from Consumers Energy | Your ad goes here | Your logo goes here |
|----------------------------------|--|-------------------|---------------------|
|                                  |  |                   |                     |

| Year-Round Comfort       in Every Room       Your ad goes here         Consumers Energy       Get rebates of \$15 per window       Your ad goes here         Count on Use       From Consumers Energy       Your ad goes here | Your logo goes here |
|---|---------------------|
|---|---------------------|

#### 728 X 90 pixels Available in dark blue and white

# **Digital Banner Ads**

#### "Insulation" Message



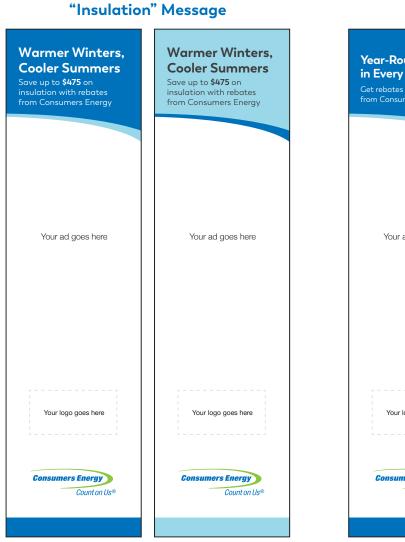
# Warmer Winters, Cooler Summers Save up to \$475 on insulation with rebates from Consumers Energy Your ad goes here Consumers Energy Count on Us®

#### 300 X 250 pixels Available in dark blue and light blue

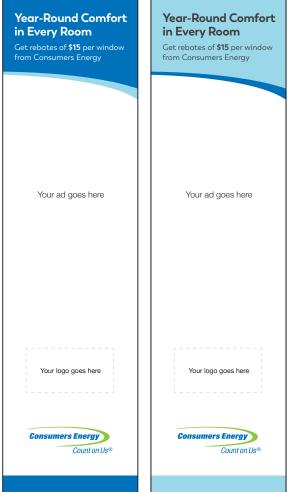


#### "Windows" Message

300 X 250 pixels Available in dark blue and light blue

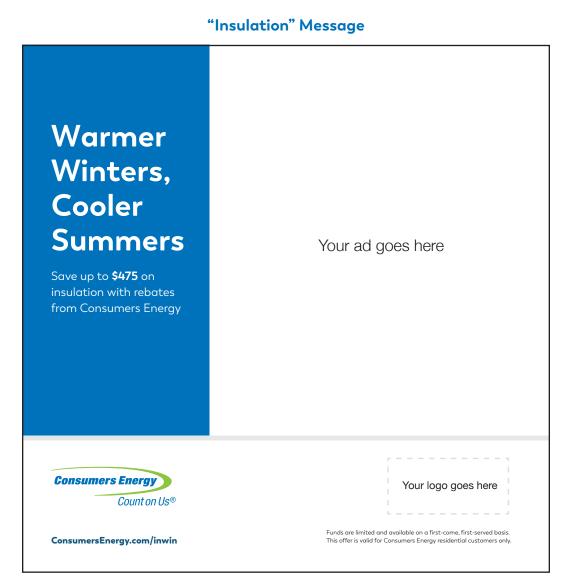


160 X 600 pixels Available in dark blue and light blue "Windows" Message



160 X 600 pixels Available in dark blue and light blue

Placement suggestion — Vertical Ad: 5.5" X 5.5" Available in dark blue and light blue

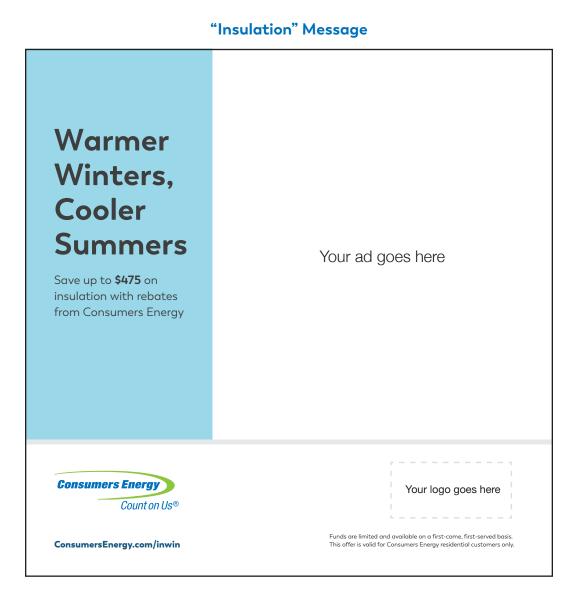


Placement suggestion — Horizontal Ad: 5.5" X 5.5" Available in dark blue and light blue

#### "Insulation" Message

|                  | insulation with rebates from Consumers Energy |
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| Consumers Energy | Your logo goes here                           |

Placement suggestion — Vertical Ad: 5.5" X 5.5" Available in dark blue and light blue



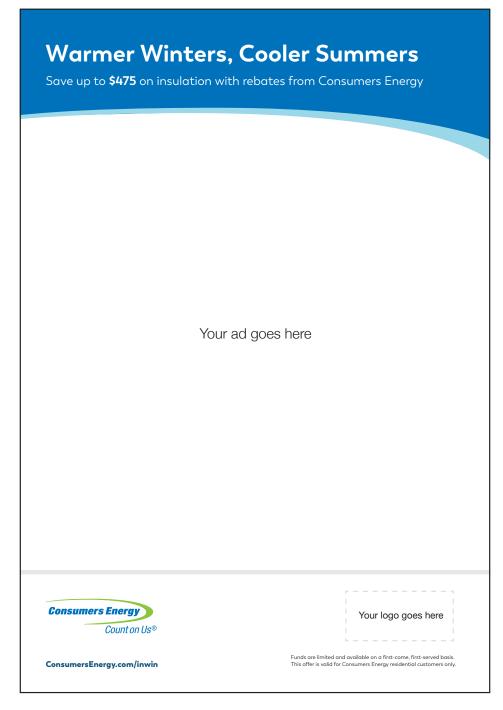
Placement suggestion — Horizontal Ad: 5.5" X 5.5" Available in dark blue and light blue

#### "Insulation" Message

|                  | Your ad goes here   |
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|                  | <u> </u>            |
|                  |                     |
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|                  |                     |
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|                  | ,                   |
| Consumers Energy | Your logo goes here |

Placement suggestion — Vertical Ad: 5.5" X 8" Available in dark blue and light blue

#### "Insulation" Message

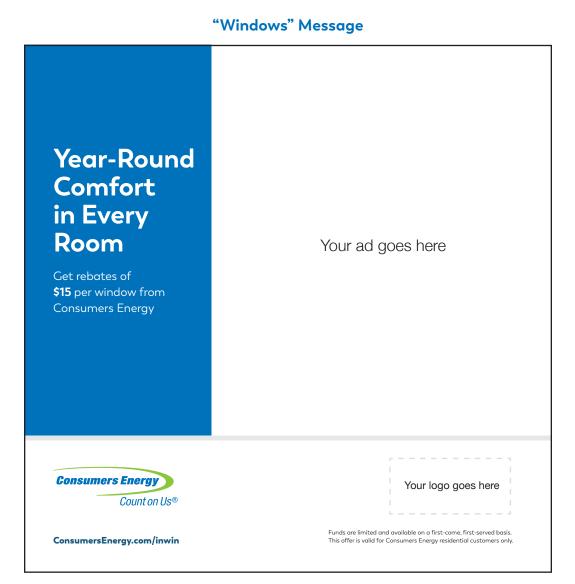


Placement suggestion — Vertical Ad: 5.5" X 8" Available in dark blue and light blue

#### "Insulation" Message

|                                  | rs, Cooler Summers<br>with rebates from Consumers Energy   |
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| Y                                | our ad goes here   |
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| Consumers Energy<br>Count on Us® | Your logo goes here  |
| ConsumersEnergy.com/inwin        | Funds are limited and available on a first-come, first-served basis.<br>This offer is valid for Consumers Energy residential customers only. |

Placement suggestion — Vertical Ad: 5.5" X 5.5" Available in dark blue and light blue

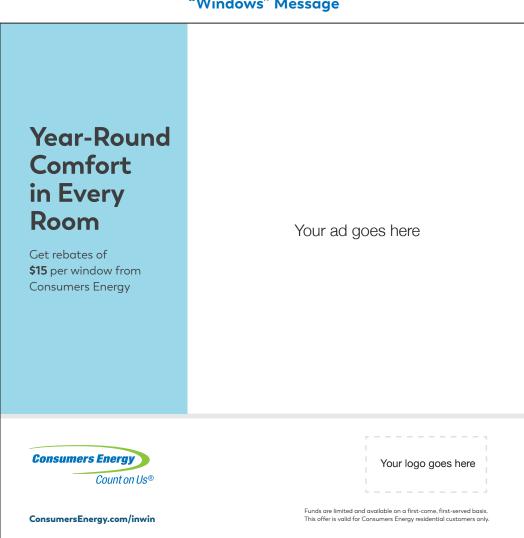


Placement suggestion — Horizontal Ad: 5.5" X 5.5" Available in dark blue and light blue

#### "Windows" Message

| Year-Round Comfort in Every Room<br>Get rebates of \$15 per window from Consumers Energy |                     |  |
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|  |                     |  |
| Consumers Energy   | Your logo goes here |  |
| Count on Us®   |                     |  |
|  |                     |  |

Placement suggestion — Vertical Ad: 5.5" X 5.5" Available in dark blue and light blue



#### "Windows" Message

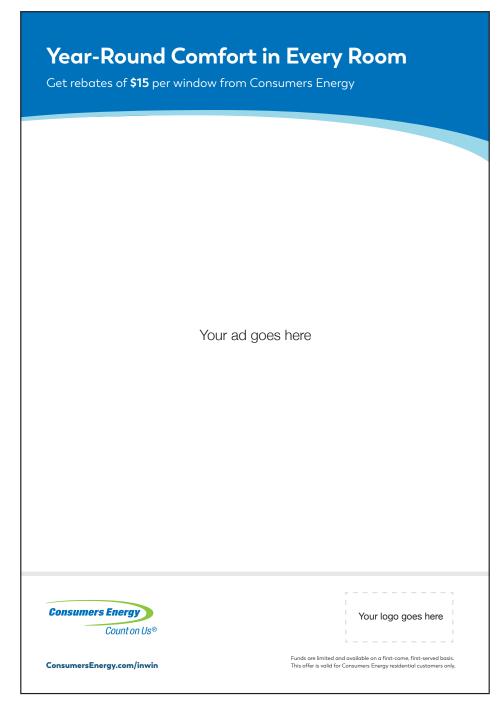
Placement suggestion — Horizontal Ad: 5.5" X 5.5" Available in dark blue and light blue

# "Windows" Message

|                   |            | Consumers E | inergy              |
|-------------------|------------|-------------|---------------------|
|                   |            |             |                     |
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|                   | Your ad go | es here     |                     |
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|                   |            |             |                     |
| Consumers Energy  |            |             |                     |
| oonsumers Literyy |            |             | Your logo goes here |

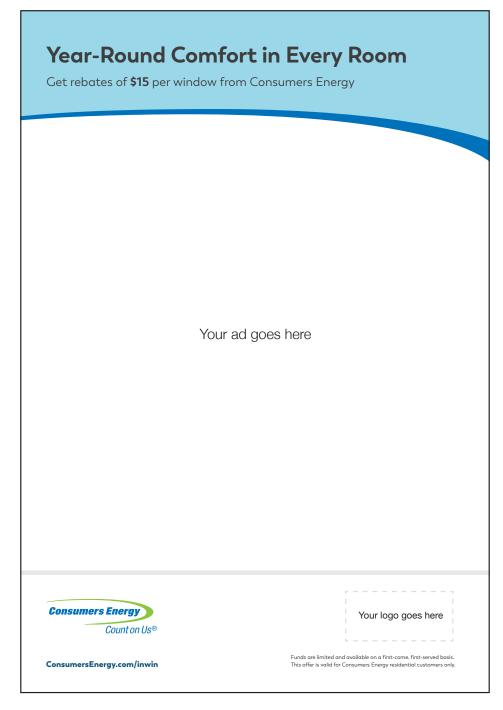
Placement suggestion — Vertical Ad: 5.5" X 8" Available in dark blue and light blue

#### "Windows" Message

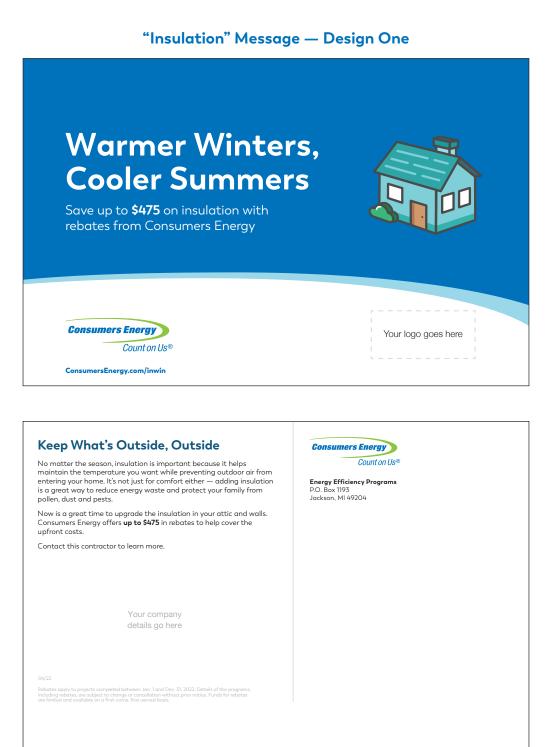


Placement suggestion — Vertical Ad: 5.5" X 8" Available in dark blue and light blue

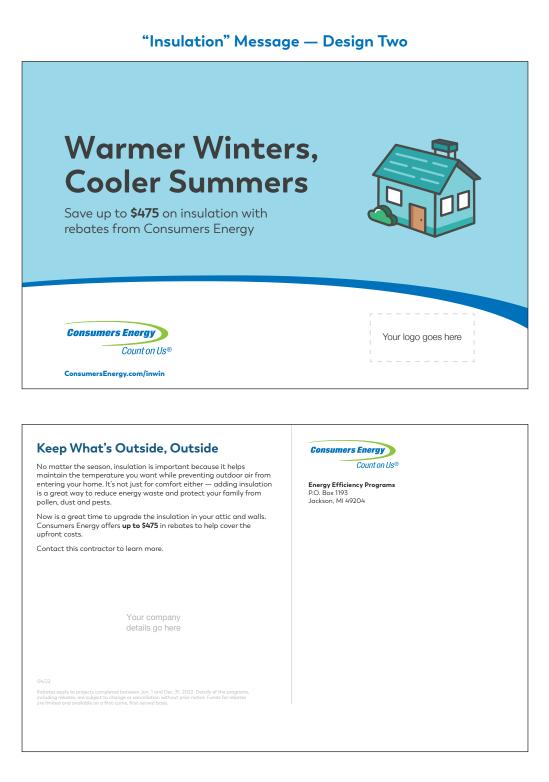
#### "Windows" Message



Available in dark blue and light blue



Available in dark blue and light blue



Email inwincoopads@icf.com to request the advertisement template package.

#### Page 22 of 25

Available in dark blue and light blue



ding rebates, are sub mited and available

Available in dark blue and light blue



"Windows" Message — Design Two

#### "Insulation" Message

Tired of drafty rooms and inconsistent temperatures? Add insulation to your attic and walls and get up to \$475 in rebates from Consumers Energy. Contact us today to learn more. [CONTRACTOR URL]

#### "Windows" Message

Looking for windows that are efficient, durable and comfort-boosting for about the price of far less efficient models? Get rebates of \$15 per window from Consumers Energy. Contact us today to learn more. [CONTRACTOR URL]

#### **Negative Comment Message**

Thank you for sharing about your experience with Consumers Energy. We forwarded your post to Consumers Energy. Please let us know if there is anything else we can do to help out.

